

Aligning your SAP Applications with Strategic Business Goals

A leading Pharmaceutical Company

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Increasing service levels while reducing operating costs of a complex portfolio of SAP applications.

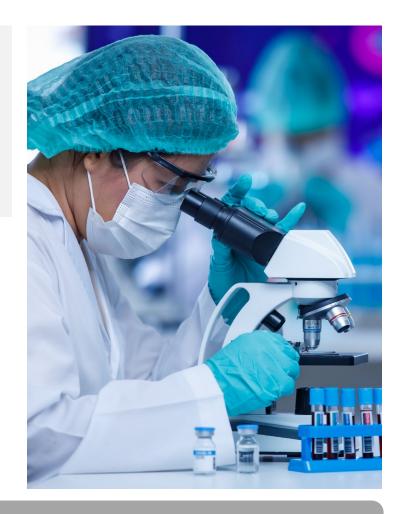
Revenue: USD 1+ Billion

Employee: 11000+

Manufacturing Plants: 11

Presence: 20+ Countries

A leading pharma company having presence across the USA, Europe, African Continent, Southeast Asia and India engaged in developing, manufacturing and marketing a broad range of pharmaceutical products globally.





The Story

Project Details:

• Modules Covered: Simple Finance & BPC (FI-CO), Simple Logistics (SD & MM), Simple Manufacturing (PP), Quality Management (QM), Plant Maintenance (PM), Extended Warehouse Management (EWM / WM), MI, PI, BW/BI, HCM (OM, PA & Time) and India Payroll, Project Systems (PS), ABAP, Basis & Security, Fiori

• **Timelines:** On going

• Solution: SAP S/4HANA 1709 SP2

• SAP Users: 1100+

• Other Details: 6 Legal Entities, 11 Plants spread across 4 Countries

• Countries Covered: The USA, Canada, India, UK, Italy and Switzerland

• **AMS Scope:** SLA based 24*7 Shared Pool Offshore Support & Onsite Support, L2 & L3 Ticket Resolution, Minor Enhancements, Support Covered for Existing Business Processes implemented in SAP system, Training to Existing / New Users, Guidance on New Features, Help in defining SAP System Roadmap, Bug resolution in existing customization.

