



Aligning your SAP Applications with Strategic Business Goals

A leading Pharmaceutical Company

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Increasing service levels while reducing operating costs of a complex portfolio of SAP applications.

Revenue: **USD 1+ Billion**

Employee: **11000+**

Manufacturing Plants: **11**

Presence: **20+ Countries**

A leading pharma company having presence across the USA, Europe, African Continent, Southeast Asia and India engaged in developing, manufacturing and marketing a broad range of pharmaceutical products globally.



The Story

Project Details:

- **Modules Covered:** Simple Finance & BPC (FI-CO), Simple Logistics (SD & MM), Simple Manufacturing (PP), Quality Management (QM), Plant Maintenance (PM), Extended Warehouse Management (EWM / WM), MI, PI, BW/BI, HCM (OM, PA & Time) and India Payroll, Project Systems (PS), ABAP, Basis & Security, Fiori
- **Timelines:** On going
- **Solution:** SAP S/4HANA 1709 SP2
- **SAP Users:** 1100+
- **Other Details:** 6 Legal Entities, 11 Plants spread across 4 Countries
- **Countries Covered:** The USA, Canada, India, UK, Italy and Switzerland
- **AMS Scope:** SLA based 24*7 Shared Pool Offshore Support & Onsite Support, L2 & L3 Ticket Resolution, Minor Enhancements, Support Covered for Existing Business Processes implemented in SAP system, Training to Existing / New Users, Guidance on New Features, Help in defining SAP System Roadmap, Bug resolution in existing customization.